

# Troubleshooting

## Email Newsletters



# Problem Description

- IMAGE ALIGNMENT

The image alignment when viewing in the editor looks fine (the text wraps nicely around the image) but when I send a newsletter and it arrives in outlook the text does not wrap and my newsletter does not look as good.

# Problem View – Image not wrapping in outlook

Too paul Morris  
Subject: [SPAM] Hi paul its your Cheekyteez Spring Newsletter



**cheeky teez**  
Custom Tshirt Printing

**In this Edition**

- New Clothing Range Launch
- Your Photo Tshirts are now Online!
- Join our Facebook Fan Page!
- Cheekyteez Website Tips!
- 15% OFF 5 or More Custom T-Shirts!
- Give a Unique & Personal Gift this Xmas!
- Contact Details

**New Clothing Range Launch**



**Problem:** Text is not wrapped to image when email arrives in outlook?

**Solution:** Edit html and change

With the warmer weather here we have launched a new range of blank t-shirts for you to custom print online. To complement our existing Easy Fit & Slim Fit crew neck styles we now have a new range of blank t-shirts. Cheekyteez is the world's largest basic apparel brand with more than 200 million garments expected to be sold this year alone and they are also one of the world's leading manufacturing companies globally. The Unisex t-shirt available on [www.cheekyteez.com.au](http://www.cheekyteez.com.au) is a 100% Pre-Shrunk Cotton Tee available in White or Black for your printed designs and in sizes Small through to 2XL.

If you are looking for other clothing styles or colours not available on our website then please click on the supplier links available via our [Promo Tshirts & Corporate Wear](#) Page and then give us a call or drop us an email and we can then price and source directly for you.

**Your Photo Tshirts are now Online!**

Recently we created another category specifically for your Photo T-shirt designs on the



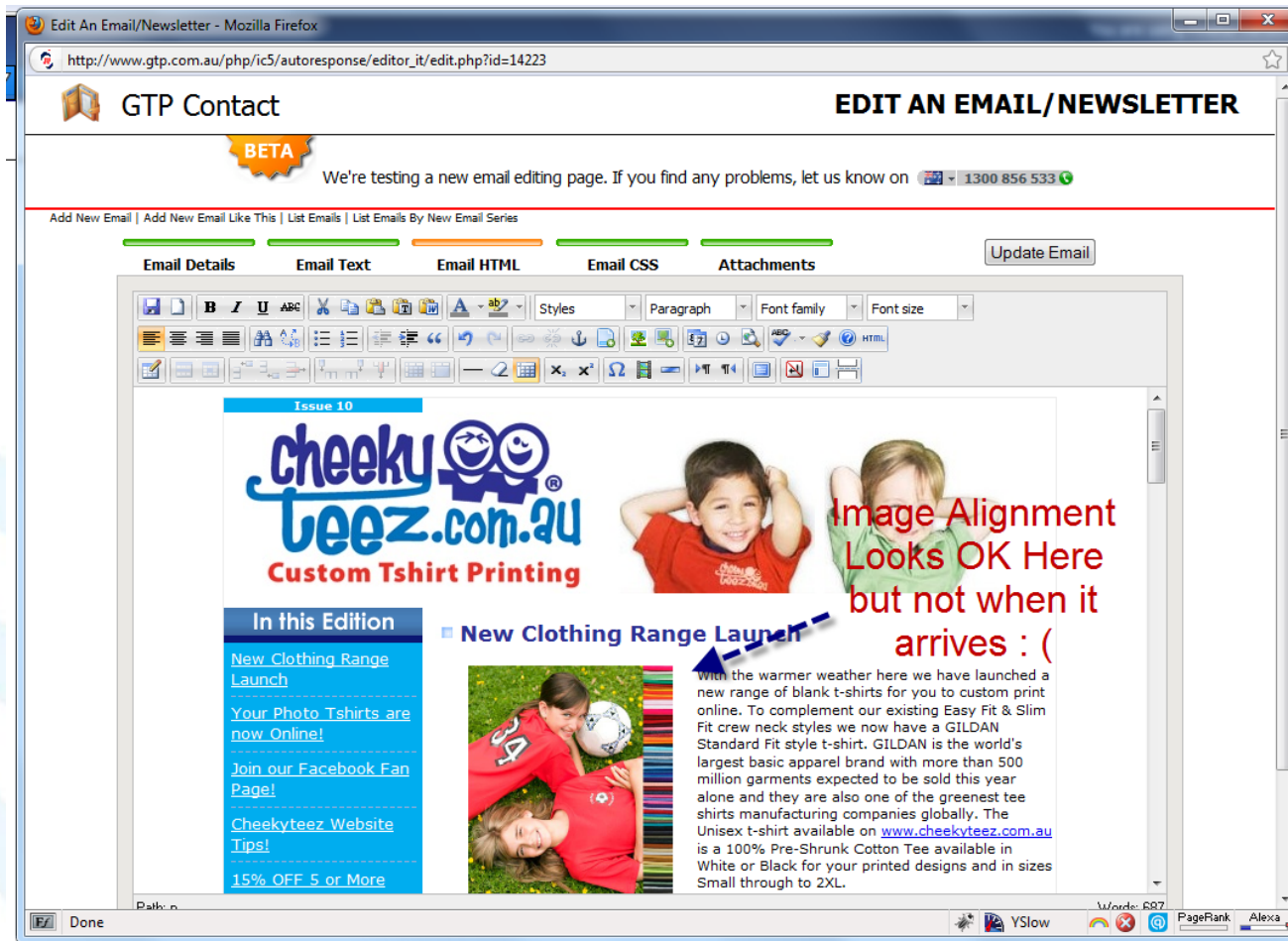
Cheekyteez Home Page. Your Photo Tees page showcases all the Cheeky, Creative, Cute and Crazy photos you, our members have uploaded and printed on Tshirts in the past few months. You can view directly by clicking the [Your Photo Tees](#) Page. We will be constantly updating your latest Photo designs so please watch this space but if your design is not shown please contact us directly and we can publish for you!

**Join our Facebook Fan Page!**

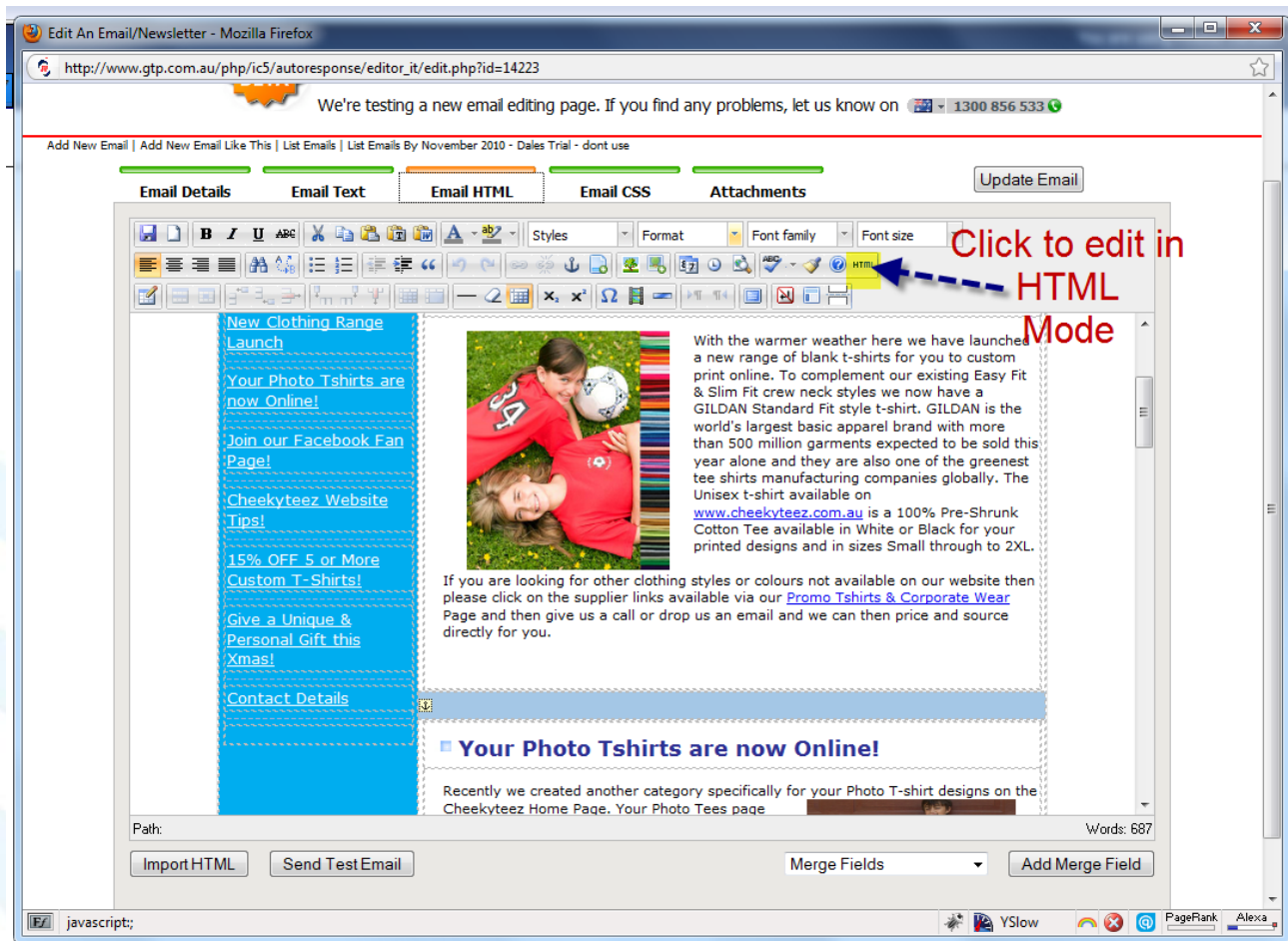


Talking about Photo Tshirts on the web have you checked out and 'Liked' our Cheekyteez Fan Page on Facebook yet? We invite all those Facebook addicts out there to have a look to see who has been uploading what on the phenomenon that is Facebook. If you would like to take a look at our Cheekyteez Fan Page please click on the following link - <http://www.facebook.com/Cheekyteez.com.au>

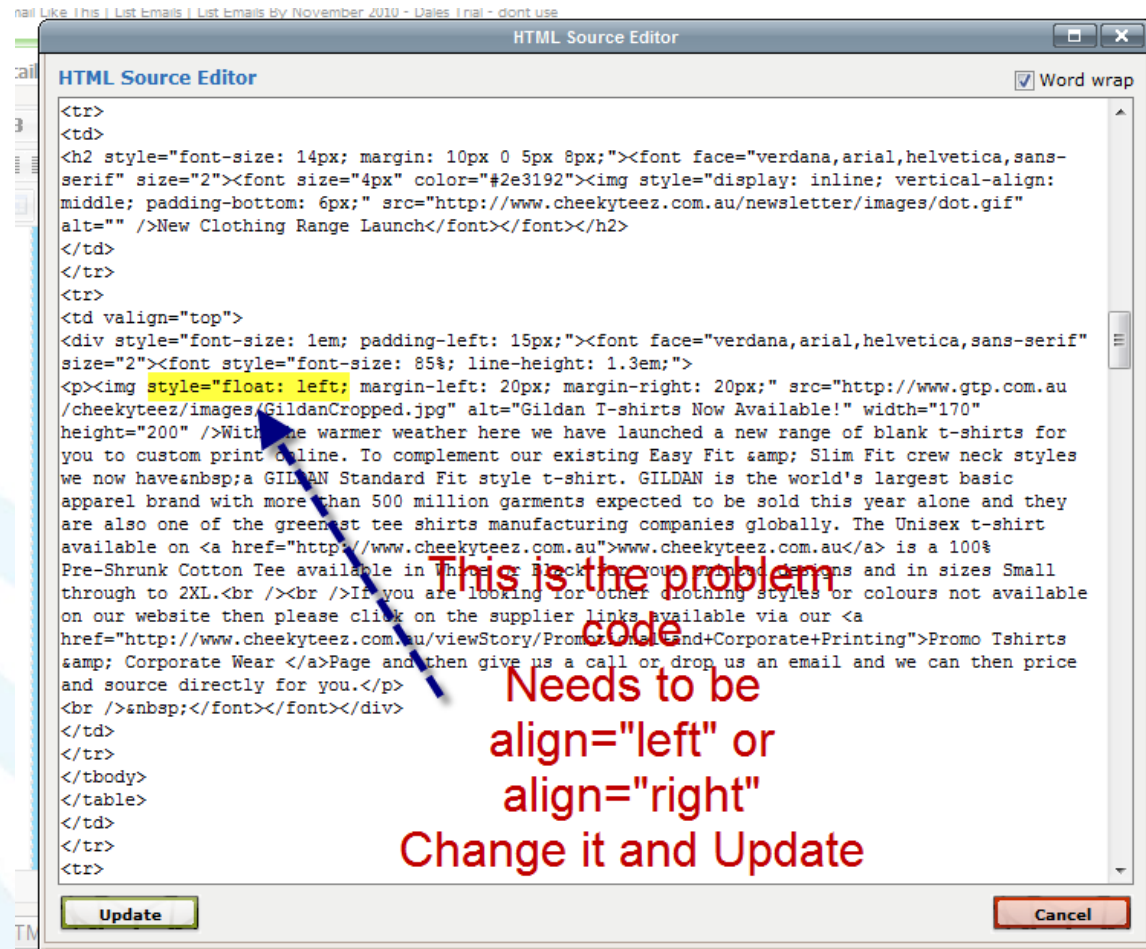
# Email Editing View – Looks Fine Though – You think huh!!!



# To Fix – You Need to Edit the HTML – yuk!!!



# This is the auto generated HTML that needs to be changed – Change This.



# What code are you looking for

- You are looking for code which has  
`Style="Float": left`

And you will delete this and replace with  
`Align="left"`

Or right if that is the side the image is on





# Update and Test

- Don't forget to update the code and test
- If you can't fix it, we will need to look at it for you.

GTP: 1300 856 533 or 6389 0758

See next method which is easier...





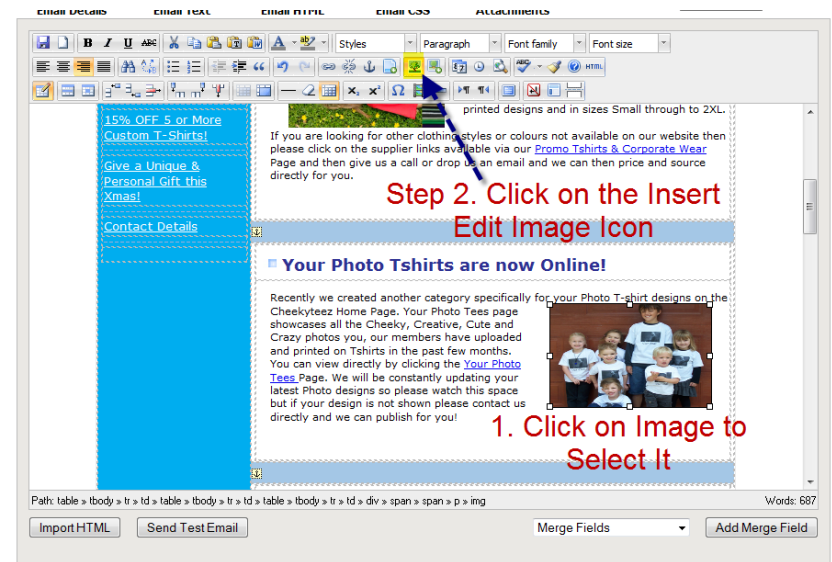
# METHOD 2 For Fixing The Problem

This method is better as you can do it without editing HTML



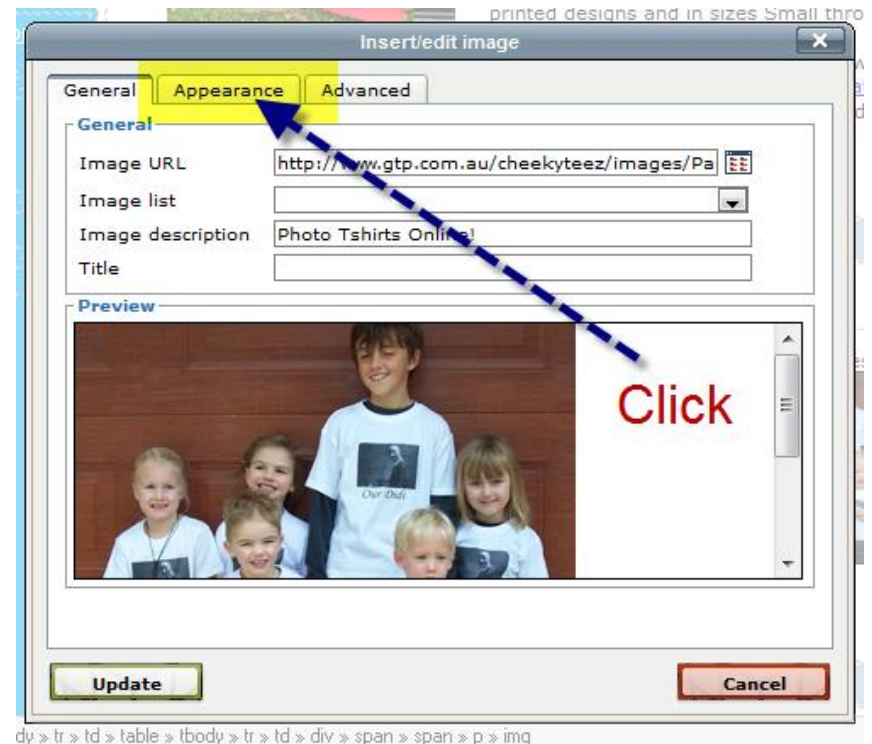
# BUT WAIT – EXCITING NEWS

- There is an easier way to fix without editing html in code mode
- 1. Click on the image
- 2. Click on the insert edit image icon
- Go to next screen...



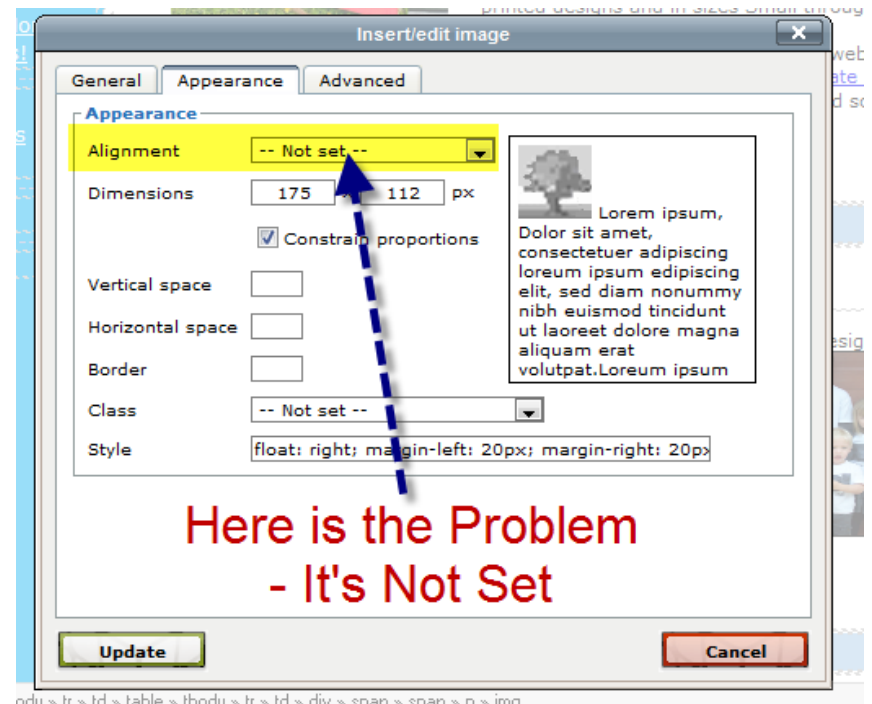
# Fixing Image Align Issues Continued

- ON the popup you should see the image in the preview window
- Click the “Appearance” tab
- Go to next screen



# Fixing Image Align Issues Continued

- When we check in here the Alignment says its not set
- We want to select this and pick either “right” or “left”
- See Next Slide...



# Fixing Image Align Issues Continued

- Select the Dropdown arrow and then select left or Right from the selection
- Then click update
- Make sure you also update the newsletter page to save the new code.
- That will fix it.
- You could also add some horizontal spacing or vertical spacing if you need white space around the images.

