

Troubleshooting

Email Newsletters



Problem Description

- IMAGE ALIGNMENT

The image alignment when viewing in the editor looks fine (the text wraps nicely around the image) but when I send a newsletter and it arrives in outlook the text does not wrap and my newsletter does not look as good.

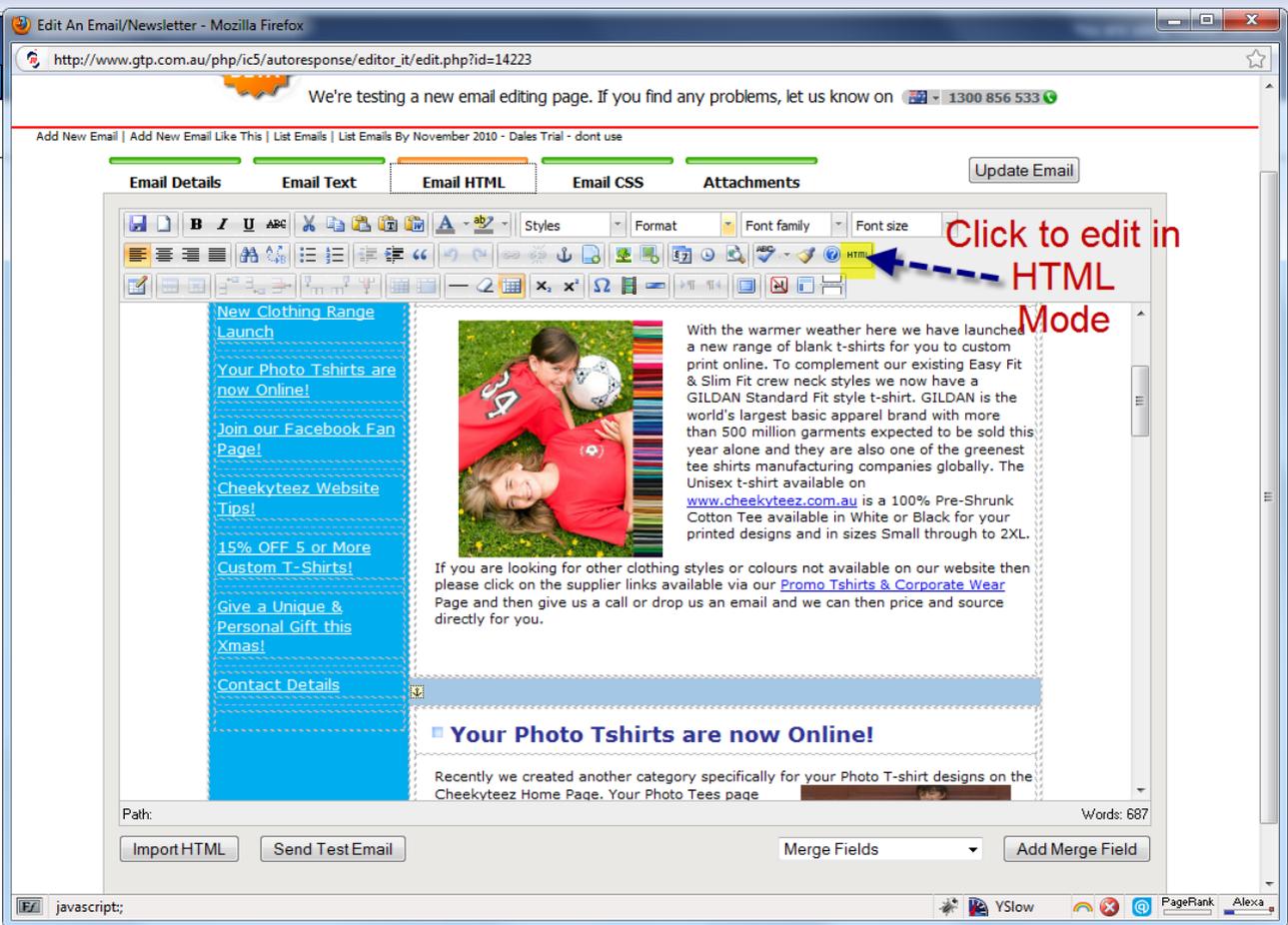
Problem View – Image not wrapping in outlook



Email Editing View – Looks Fine Though – You think huh!!!



To Fix – You Need to Edit the HTML – yuk!!!



Edit An Email/Newsletter - Mozilla Firefox

http://www.gtp.com.au/php/ic5/autoresponse/editor_it/edit.php?id=14223

We're testing a new email editing page. If you find any problems, let us know on 1300 856 533

Add New Email | Add New Email Like This | List Emails | List Emails By November 2010 - Dales Trial - dont use

Email Details | Email Text | **Email HTML** | Email CSS | Attachments

Update Email

Click to edit in HTML Mode

New Clothing Range Launch

Your Photo Tshirts are now Online!

Join our Facebook Fan Page!

Cheekyteez Website Tips!

15% OFF 5 or More Custom T-Shirts!

Give a Unique & Personal Gift this Xmas!

Contact Details

With the warmer weather here we have launched a new range of blank t-shirts for you to custom print online. To complement our existing Easy Fit & Slim Fit crew neck styles we now have a GILDAN Standard Fit style t-shirt. GILDAN is the world's largest basic apparel brand with more than 500 million garments expected to be sold this year alone and they are also one of the greenest tee shirts manufacturing companies globally. The Unisex t-shirt available on www.cheekyteez.com.au is a 100% Pre-Shrunk Cotton Tee available in White or Black for your printed designs and in sizes Small through to 2XL.

If you are looking for other clothing styles or colours not available on our website then please click on the supplier links available via our [Promo Tshirts & Corporate Wear](#) Page and then give us a call or drop us an email and we can then price and source directly for you.

Your Photo Tshirts are now Online!

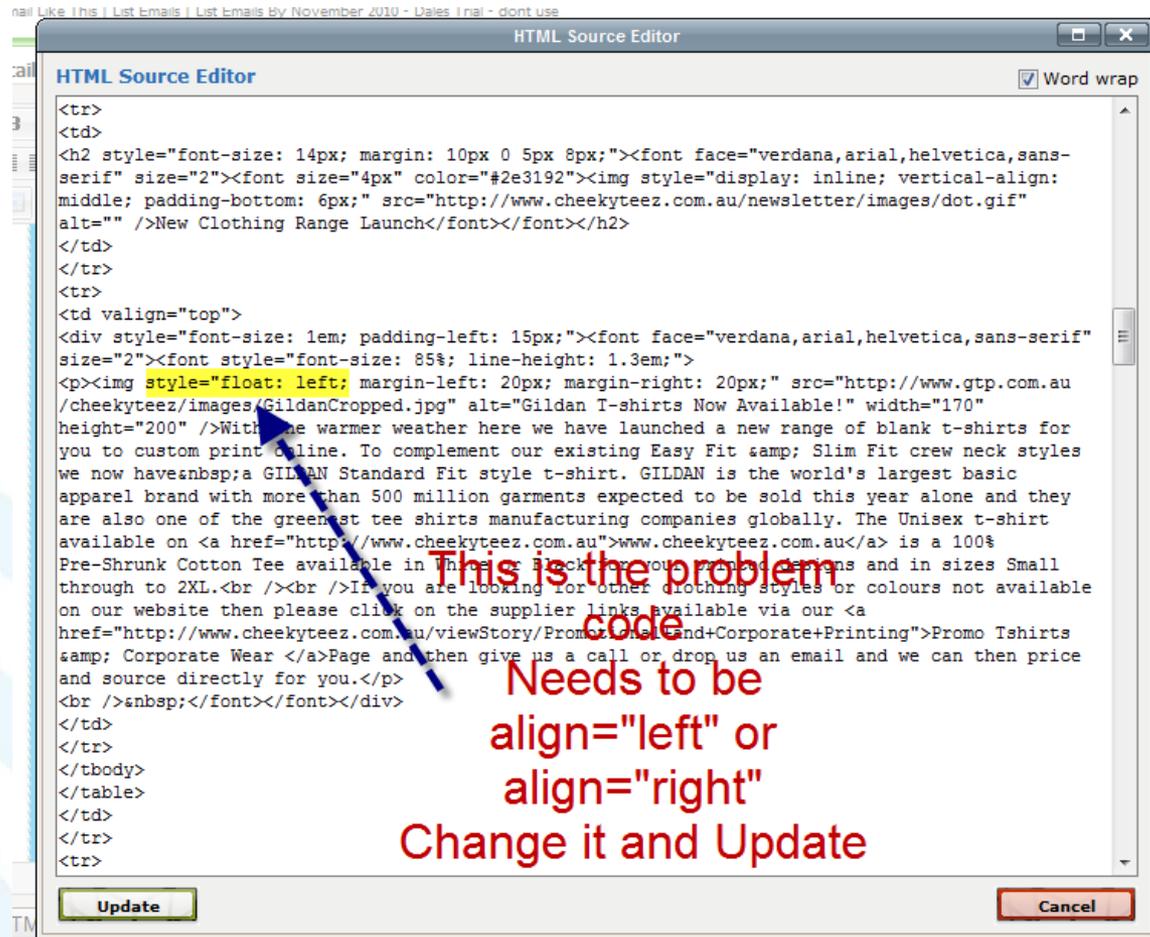
Recently we created another category specifically for your Photo T-shirt designs on the Cheekyteez Home Page. Your Photo Tees page

Path: Words: 687

Import HTML Send Test Email Merge Fields Add Merge Field

javascript: YSlow PageRank Alexa

This is the auto generated HTML that needs to be changed – Change This.



```
HTML Source Editor
Word wrap

<tr>
<td>
<h2 style="font-size: 14px; margin: 10px 0 5px 8px;"><font face="verdana,arial,Helvetica,sans-serif" size="2"><font size="4px" color="#2e3192">New Clothing Range Launch</font></font></h2>
</td>
</tr>
<tr>
<td valign="top">
<div style="font-size: 1em; padding-left: 15px;"><font face="verdana,arial,Helvetica,sans-serif" size="2"><font style="font-size: 85%; line-height: 1.3em;">
<p>With the warmer weather here we have launched a new range of blank t-shirts for you to custom print online. To complement our existing Easy Fit & Slim Fit crew neck styles we now have a GILDAN Standard Fit style t-shirt. GILDAN is the world's largest basic apparel brand with more than 500 million garments expected to be sold this year alone and they are also one of the greenest tee shirts manufacturing companies globally. The Unisex t-shirt available on <a href="http://www.cheekyteez.com.au">www.cheekyteez.com.au</a> is a 100% Pre-Shrunk Cotton Tee available in either Black for your business designs and in sizes Small through to 2XL.<br /><br />If you are looking for other clothing styles or colours not available on our website then please click on the supplier links available via our <a href="http://www.cheekyteez.com.au/viewStory/Promo+Retail+and+Corporate+Printing">Promo Tshirts & Corporate Wear </a>Page and then give us a call or drop us an email and we can then price and source directly for you.</p>
<br /><br /></font></font></div>
</td>
</tr>
</tbody>
</table>
</td>
</tr>
</tr>
```

This is the problem
Needs to be
align="left" or
align="right"
Change it and Update

Update Cancel

What code are you looking for

- You are looking for code which has
Style="Float": left

And you will delete this and replace with
Align="left"

Or right if that is the side the image is on



Update and Test

- Don't forget to update the code and test
- If you can't fix it, we will need to look at it for you.

GTP: 1300 856 533 or 6389 0758

See next method which is easier...



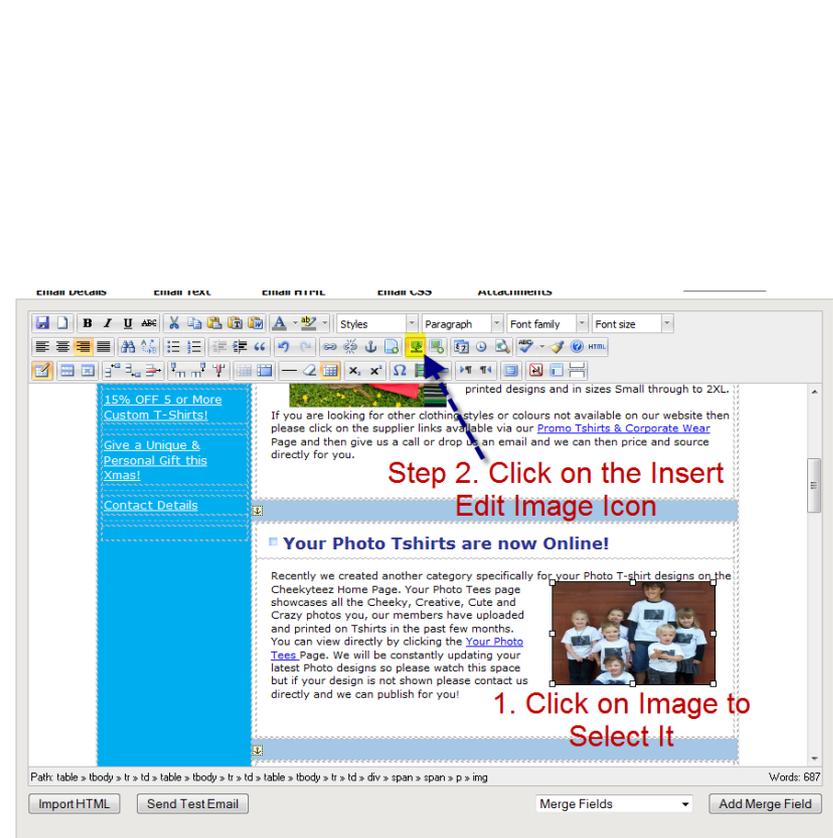
METHOD 2 For Fixing The Problem

This method is better as you can do it without editing HTML



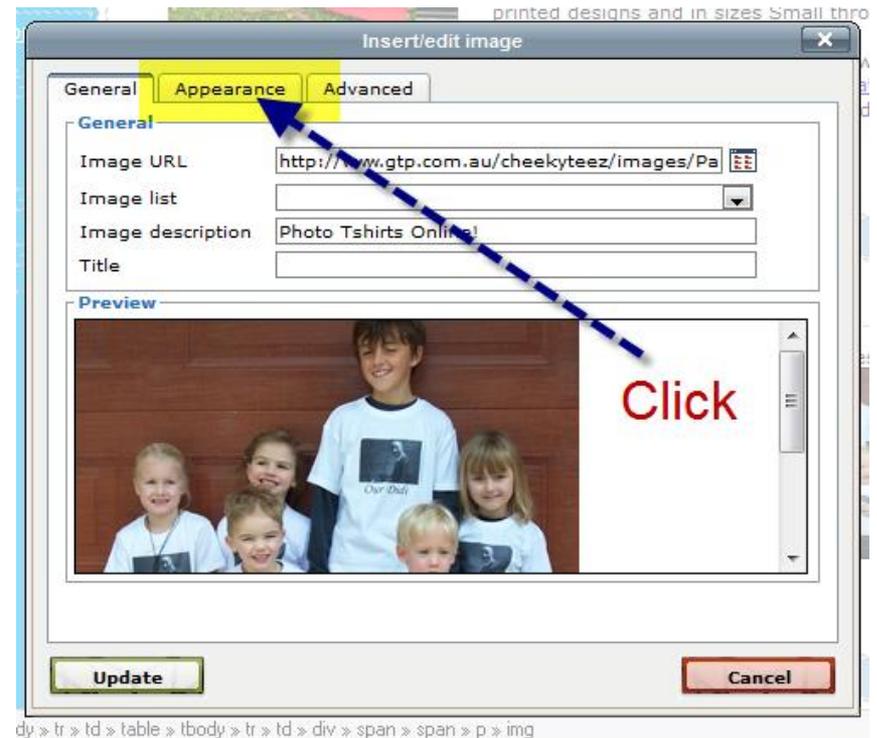
BUT WAIT – EXCITING NEWS

- There is an easier way to fix without editing html in code mode
- 1. Click on the image
- 2. Click on the insert edit image icon
- Go to next screen...



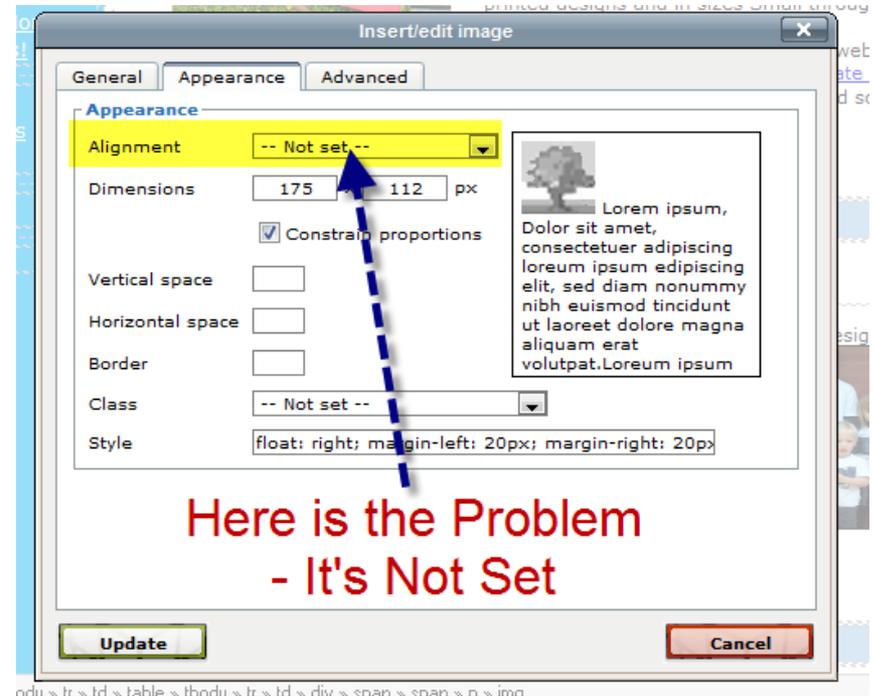
Fixing Image Align Issues Continued

- ON the popup you should see the image in the preview window
- Click the “Appearance” tab
- Go to next screen



Fixing Image Align Issues Continued

- When we check in here the Alignment says its not set
- We want to select this and pick either “right” or “left”
- See Next Slide...



Fixing Image Align Issues Continued

- Select the Dropdown arrow and then select left or Right from the selection
- Then click update
- Make sure you also update the newsletter page to save the new code.
- That will fix it.
- You could also add some horizontal spacing or vertical spacing if you need white space around the images.

